



LifeGift Update

— Optimizing Organ Donation —

August 2020

Collaborative Key Performance Metrics

Understanding the Data

PURPOSE: Collaborative approach in meeting all regulatory compliance key performance metrics.

REGULATORY AGENCIES: Centers for Medicare and Medicaid Services (CMS) Conditions of Participation (42 CFR Part 482.5).

MEMORANDUM OF AGREEMENT (MOA): Require all hospitals have written agreements with the local OPO that addresses timely referrals and at minimum, annual reporting of imminent and cardiac deaths.

- ALL imminent death and deceased patients referred to their local OPO within 1 hour.
- Patients who meet the clinical criteria for imminent death must be referred within 1 hour of clinical triggers being met.
- All cardiac deaths must be referred within 1 hour to preserve the opportunity for tissue and cornea donation.



Key Performance Metrics

REFERRAL RATE: Percentage of organ and tissue referrals referred to LifeGift.

[Referred deaths/ Referred deaths + All Missed Referrals] **Goal 90%**

TIMELY REFERRAL RATE: The percentage of referrals identified as timely (within 1 hour).

[Timely referrals/ Timely referrals + Untimely Referrals + All Missed Referrals] **Goal 90%**

PLANNED REQUEST RATE: The percentage of requests identified as an effective request (collaborative approach between hospital and LifeGift).

[Effective Planned Requests/ Total Requests for donation] **Goal 75%**

DONATION RATE: The percentage of potential organ donors with one or more organs recovered for transplant and the percentage of potential tissue donors where tissue was recovered.

[Actual donors/ Potential donors] **Goal 75%**

MISSED ORGAN REFERRALS = Patients that were previously on a vent AND extubated prior to referral and had no donation potential. **Goal: 0%**

MISSED OPPORTUNITIES FOR DONATION = Patients that were not called into LifeGift AND may or may not have donation potential. **Goal: 0%**